

West Health-Gallup September-October 2021 Healthcare Study

Summary Tables

WH12a - Has there been a time in the last 3 months when you or a member of your household had a health problem, but you did not seek treatment due to the cost of care?

	Total	Gender		Race/Ethnicity		
		Male	Female	White	Black	Hispanic
Yes	30%	27%	33%	29%	26%	35%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	30%	44%	39%	33%	26%	12%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	30%	34%	37%	36%	29%	22%	18%

WH13a - Has there been a time in the last 3 months when you or a member of your household has been unable to pay for medicine or drugs that a doctor had prescribed for you because you did not have enough money to pay for them?

	Total	Gender		Race/Ethnicity		
		Male	Female	White	Black	Hispanic
Yes	14%	12%	16%	13%	17%	17%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	14%	17%	15%	17%	13%	9%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	14%	23%	21%	16%	9%	6%	5%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH116B - If you needed access to quality healthcare today, would you be able to afford it?

	Total	Gender		Race/Ethnicity		
		Male	Female	White	Black	Hispanic
No	29%	26%	32%	28%	34%	34%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
No	29%	33%	32%	36%	31%	18%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
No	29%	53%	46%	33%	23%	13%	8%

WH6a - Generally, do you think Americans are paying too much, too little, or about the right amount for the quality of care that they receive?

	Total	Gender		Race/Ethnicity		
		Male	Female	White	Black	Hispanic
Too much	93%	92%	94%	93%	93%	94%
Too little	1%	1%	1%	1%	2%	1%
About the right amount	6%	7%	5%	6%	5%	5%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Too much	93%	93%	95%	94%	94%	88%
Too little	1%	2%	1%	2%	1%	1%
About the right amount	6%	5%	4%	4%	5%	11%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Too much	93%	91%	93%	94%	93%	93%	92%
Too little	1%	2%	1%	1%	1%	1%	2%
About the right amount	6%	7%	6%	5%	6%	6%	7%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH7a - Generally, do you think that your household pays too much, too little, or about the right amount for the quality of healthcare you receive?

	Total	Gender		Race/Ethnicity		
		Male	Female	White	Black	Hispanic
Too much	71%	72%	70%	70%	72%	74%
Too little	1%	1%	1%	1%	2%	2%
About the right amount	28%	26%	29%	29%	26%	23%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Too much	71%	72%	75%	77%	73%	59%
Too little	1%	2%	2%	2%	1%	1%
About the right amount	28%	27%	23%	21%	26%	41%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Too much	71%	67%	71%	73%	74%	72%	65%
Too little	1%	3%	1%	1%	1%	1%	2%
About the right amount	28%	30%	28%	26%	25%	28%	33%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH168 - Thinking of the most recent time that you received medical care in-person or remotely, was your experience worth what it cost?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
No	52%	52%	51%	51%	52%	53%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
No	52%	58%	60%	58%	51%	33%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
No	52%	50%	53%	53%	51%	50%	48%

WH48B - Thinking about the last 12 months, have you or a family member skipped a prescribed pill, dose, or other type of medication in order to save money?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes	18%	17%	19%	17%	20%	23%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	18%	18%	22%	22%	18%	11%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	18%	28%	28%	22%	14%	10%	8%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH206 - Do you think the cost of prescription drugs in America, in general, is higher than it should be, lower than it should be, or about right?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Higher than it should be	94%	92%	95%	94%	93%	93%
Lower than it should be	2%	2%	2%	1%	3%	3%
About right	4%	6%	3%	4%	4%	4%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Higher than it should be	94%	91%	95%	93%	95%	94%
Lower than it should be	2%	5%	2%	2%	1%	1%
About right	4%	4%	3%	5%	4%	5%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Higher than it should be	94%	92%	95%	95%	94%	93%	94%
Lower than it should be	2%	4%	2%	2%	1%	2%	2%
About right	4%	4%	3%	3%	5%	5%	5%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH22 - How concerned are you that your household will be unable to pay for needed prescription drugs in the next 12 months?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Extremely concerned	8%	7%	9%	7%	11%	9%
Concerned	22%	20%	24%	22%	24%	23%
Not very concerned	38%	37%	39%	38%	39%	38%
Not at all concerned	32%	35%	28%	33%	26%	30%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Extremely concerned	8%	8%	7%	10%	9%	7%
Concerned	22%	16%	19%	20%	25%	27%
Not very concerned	38%	39%	39%	36%	38%	37%
Not at all concerned	32%	38%	35%	33%	27%	29%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Extremely concerned	8%	18%	14%	8%	6%	3%	2%
Concerned	22%	31%	31%	23%	18%	15%	9%
Not very concerned	38%	33%	37%	42%	39%	38%	30%
Not at all concerned	32%	18%	18%	26%	37%	44%	60%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH202 - Over the next year, do you think that the cost of prescription drugs will increase, decrease, or stay about the same?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Increase	84%	83%	86%	85%	84%	84%
Decrease	1%	1%	1%	1%	2%	1%
Stay about the same	14%	15%	13%	14%	14%	14%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Increase	84%	82%	83%	85%	86%	85%
Decrease	1%	1%	1%	1%	1%	2%
Stay about the same	14%	17%	16%	14%	13%	13%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Increase	84%	85%	88%	85%	83%	83%	81%
Decrease	1%	2%	1%	1%	1%	1%	1%
Stay about the same	14%	13%	11%	14%	16%	16%	18%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH27 - In the last 12 months, have you borrowed money to pay for care that you or a member of your household needed?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes	11%	9%	13%	10%	14%	13%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	11%	16%	15%	14%	9%	4%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	11%	20%	18%	13%	10%	7%	3%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH140 - In the last 12 months, has the cost of healthcare for you or your household increased, decreased, or stayed about the same?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Increased	50%	51%	50%	50%	48%	53%
Stayed about the same	48%	48%	47%	48%	48%	45%
Decreased	2%	2%	3%	2%	3%	2%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Increased	50%	45%	53%	55%	51%	46%
Stayed about the same	48%	52%	45%	43%	47%	52%
Decreased	2%	3%	3%	2%	2%	2%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Increased	50%	46%	50%	53%	50%	50%	49%
Stayed about the same	48%	51%	48%	45%	47%	48%	49%
Decreased	2%	3%	2%	2%	3%	2%	3%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH31 - In the last 12 months, has your household reduced spending on any of the following to pay for the healthcare or medicine that you required?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Recreational or leisure activities	36%	34%	38%	35%	37%	43%
Clothing	26%	22%	30%	24%	29%	32%
Food	13%	11%	14%	12%	15%	15%
Over-the-counter drugs	14%	12%	15%	13%	18%	16%
Utilities	8%	7%	8%	6%	15%	8%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Recreational or leisure activities	36%	36%	40%	39%	36%	28%
Clothing	26%	27%	30%	30%	26%	19%
Food	13%	11%	14%	14%	14%	9%
Over-the-counter drugs	14%	12%	14%	14%	15%	13%
Utilities	8%	6%	8%	10%	8%	6%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Recreational or leisure activities	36%	48%	50%	41%	31%	26%	16%
Clothing	26%	36%	41%	29%	21%	18%	11%
Food	13%	23%	23%	13%	8%	6%	5%
Over-the-counter drugs	14%	25%	23%	15%	8%	7%	4%
Utilities	8%	16%	13%	8%	4%	4%	2%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH201 - How concerned are you that your household will be unable to pay for needed healthcare services in the next 12 months?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Extremely concerned	13%	11%	15%	12%	16%	15%
Concerned	29%	28%	30%	29%	28%	30%
Not very concerned	34%	34%	35%	34%	35%	34%
Not at all concerned	24%	27%	21%	25%	21%	20%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Extremely concerned	13%	16%	15%	16%	14%	7%
Concerned	29%	29%	27%	28%	31%	29%
Not very concerned	34%	30%	35%	33%	33%	39%
Not at all concerned	24%	25%	23%	23%	22%	25%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Extremely concerned	13%	24%	23%	15%	11%	6%	3%
Concerned	29%	34%	36%	32%	25%	23%	15%
Not very concerned	34%	30%	29%	35%	37%	39%	33%
Not at all concerned	24%	12%	13%	18%	28%	33%	49%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH203 - Over the next year, do you think that the cost of healthcare services will increase, decrease, or stay about the same?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Increase	90%	90%	91%	90%	89%	91%
Decrease	1%	1%	1%	1%	2%	1%
Stay about the same	9%	9%	9%	9%	9%	8%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Increase	90%	85%	89%	92%	93%	91%
Decrease	1%	2%	1%	1%	1%	0%
Stay about the same	9%	13%	10%	8%	6%	9%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Increase	90%	90%	93%	91%	89%	91%	88%
Decrease	1%	2%	1%	1%	0%	1%	1%
Stay about the same	9%	8%	7%	8%	11%	8%	11%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH207 - Do you think the cost healthcare in America, in general, is higher than it should be, lower than it should be, or about right?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Higher than it should be	94%	93%	95%	95%	93%	93%
Lower than it should be	2%	2%	1%	1%	3%	3%
About right	4%	5%	3%	4%	4%	4%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Higher than it should be	94%	92%	96%	95%	96%	91%
Lower than it should be	2%	4%	1%	2%	1%	1%
About right	4%	4%	3%	3%	3%	8%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Higher than it should be	94%	91%	95%	94%	95%	95%	96%
Lower than it should be	2%	4%	2%	2%	1%	1%	0%
About right	4%	5%	3%	4%	4%	4%	4%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH208 - To what extent are healthcare costs a financial burden for you and your family?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Major financial burden	23%	21%	25%	22%	25%	27%
Minor financial burden	47%	47%	46%	48%	42%	46%
Not a financial burden	30%	31%	29%	30%	32%	27%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Major financial burden	23%	23%	27%	26%	24%	15%
Minor financial burden	47%	44%	43%	47%	48%	51%
Not a financial burden	30%	33%	30%	27%	28%	34%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Major financial burden	23%	31%	35%	27%	20%	12%	11%
Minor financial burden	47%	43%	45%	48%	48%	50%	42%
Not a financial burden	30%	26%	21%	25%	32%	38%	47%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH209 - How much stress does the cost of healthcare for you and your family contribute to your daily life?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
A lot of stress	15%	13%	16%	14%	13%	18%
Some stress	36%	36%	37%	37%	34%	38%
Very little stress	30%	31%	29%	30%	32%	27%
No stress at all	19%	21%	18%	19%	21%	17%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
A lot of stress	15%	20%	17%	16%	14%	9%
Some stress	36%	35%	39%	35%	38%	34%
Very little stress	30%	26%	27%	30%	30%	35%
No stress at all	19%	19%	18%	19%	18%	23%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
A lot of stress	15%	21%	23%	18%	12%	8%	5%
Some stress	36%	38%	40%	38%	36%	34%	27%
Very little stress	30%	25%	25%	28%	32%	34%	36%
No stress at all	19%	16%	12%	16%	20%	25%	32%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH217 - Over the past year, how stressed have you been about each of the following?

Getting infected with Covid-19

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very stressed	23%	17%	29%	20%	31%	32%
Somewhat stressed	37%	36%	37%	37%	38%	36%
Not very stressed	23%	24%	21%	24%	20%	19%
Not at all stressed	17%	23%	13%	20%	12%	13%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very stressed	23%	29%	29%	24%	18%	19%
Somewhat stressed	37%	40%	35%	37%	33%	41%
Not very stressed	23%	19%	19%	21%	27%	26%
Not at all stressed	17%	12%	16%	18%	23%	14%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very stressed	23%	26%	27%	22%	21%	24%	22%
Somewhat stressed	37%	37%	35%	38%	35%	34%	41%
Not very stressed	23%	22%	22%	22%	25%	25%	20%
Not at all stressed	17%	15%	16%	17%	19%	18%	16%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Your overall health

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very stressed	13%	11%	14%	11%	12%	17%
Somewhat stressed	43%	41%	45%	42%	45%	45%
Not very stressed	34%	35%	32%	34%	33%	30%
Not at all stressed	11%	13%	9%	12%	10%	8%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very stressed	13%	17%	16%	15%	9%	8%
Somewhat stressed	43%	45%	45%	44%	40%	41%
Not very stressed	34%	30%	30%	31%	37%	37%
Not at all stressed	11%	8%	9%	10%	14%	14%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very stressed	13%	22%	19%	13%	9%	8%	6%
Somewhat stressed	43%	43%	45%	43%	43%	43%	40%
Not very stressed	34%	27%	27%	34%	35%	36%	40%
Not at all stressed	11%	9%	9%	10%	12%	12%	14%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Your job

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very stressed	20%	19%	20%	17%	22%	26%
Somewhat stressed	23%	25%	21%	21%	22%	28%
Not very stressed	16%	18%	14%	16%	17%	17%
Not at all stressed	12%	14%	10%	12%	11%	11%
Does not apply	30%	23%	35%	33%	27%	18%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very stressed	20%	35%	31%	24%	13%	2%
Somewhat stressed	23%	31%	30%	29%	22%	6%
Not very stressed	16%	16%	18%	20%	20%	5%
Not at all stressed	12%	9%	11%	14%	17%	7%
Does not apply	30%	9%	11%	13%	29%	80%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very stressed	20%	19%	24%	20%	18%	19%	19%
Somewhat stressed	23%	15%	19%	22%	28%	29%	28%
Not very stressed	16%	12%	11%	17%	16%	19%	23%
Not at all stressed	12%	5%	7%	11%	15%	17%	16%
Does not apply	30%	49%	39%	30%	22%	17%	14%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Your healthcare costs

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very stressed	17%	15%	18%	15%	16%	23%
Somewhat stressed	33%	32%	35%	34%	33%	34%
Not very stressed	32%	33%	31%	33%	32%	30%
Not at all stressed	18%	20%	16%	19%	19%	13%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very stressed	17%	24%	19%	17%	18%	7%
Somewhat stressed	33%	31%	35%	36%	34%	30%
Not very stressed	32%	31%	31%	31%	31%	37%
Not at all stressed	18%	15%	15%	16%	17%	26%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very stressed	17%	23%	25%	19%	14%	11%	7%
Somewhat stressed	33%	35%	36%	36%	33%	31%	25%
Not very stressed	32%	26%	25%	30%	36%	36%	39%
Not at all stressed	18%	16%	14%	15%	17%	22%	30%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Paying for basic household expenses

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very stressed	15%	14%	17%	14%	17%	21%
Somewhat stressed	30%	29%	30%	29%	31%	33%
Not very stressed	32%	33%	31%	33%	30%	29%
Not at all stressed	23%	25%	21%	24%	22%	17%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very stressed	15%	20%	21%	18%	13%	7%
Somewhat stressed	30%	31%	28%	35%	31%	27%
Not very stressed	32%	29%	30%	29%	35%	34%
Not at all stressed	23%	19%	21%	18%	21%	33%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very stressed	15%	28%	27%	17%	9%	6%	5%
Somewhat stressed	30%	36%	36%	34%	27%	26%	13%
Not very stressed	32%	20%	24%	30%	40%	38%	39%
Not at all stressed	23%	16%	13%	19%	24%	29%	43%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH218 - When you are sick, how worried are you about each of following?

The cost of treatment

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very worried	26%	24%	28%	25%	26%	32%
Somewhat worried	45%	44%	46%	46%	43%	45%
Not at all worried	29%	32%	26%	30%	31%	23%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very worried	26%	37%	32%	32%	24%	11%
Somewhat worried	45%	42%	46%	42%	45%	48%
Not at all worried	29%	21%	23%	27%	31%	41%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very worried	26%	33%	34%	31%	23%	18%	12%
Somewhat worried	45%	44%	45%	43%	45%	47%	45%
Not at all worried	29%	23%	21%	26%	31%	35%	43%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Losing income due to missing work

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very worried	21%	21%	21%	18%	24%	30%
Somewhat worried	21%	23%	20%	21%	19%	23%
Not at all worried	23%	27%	20%	23%	25%	24%
Does not apply	34%	28%	40%	38%	32%	23%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very worried	21%	32%	30%	28%	18%	3%
Somewhat worried	21%	28%	24%	26%	24%	8%
Not at all worried	23%	27%	31%	28%	25%	7%
Does not apply	34%	13%	15%	18%	34%	83%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very worried	21%	21%	31%	24%	19%	16%	11%
Somewhat worried	21%	18%	18%	23%	24%	25%	20%
Not at all worried	23%	9%	10%	19%	29%	37%	47%
Does not apply	34%	52%	42%	34%	28%	22%	22%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Whether insurance will cover the cost of treatment

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very worried	32%	29%	34%	30%	31%	38%
Somewhat worried	42%	41%	43%	43%	40%	39%
Not at all worried	20%	23%	17%	21%	22%	17%
Does not apply	7%	7%	7%	6%	7%	6%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very worried	32%	43%	39%	36%	29%	16%
Somewhat worried	42%	39%	41%	41%	43%	43%
Not at all worried	20%	14%	15%	18%	21%	31%
Does not apply	7%	4%	5%	5%	8%	10%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very worried	32%	36%	40%	34%	29%	27%	22%
Somewhat worried	42%	39%	38%	41%	44%	45%	45%
Not at all worried	20%	13%	15%	19%	22%	25%	30%
Does not apply	7%	12%	8%	7%	5%	3%	3%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

Finding a healthcare provider for treatment

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very worried	16%	14%	18%	15%	15%	24%
Somewhat worried	38%	37%	38%	38%	36%	38%
Not at all worried	46%	48%	44%	48%	50%	39%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very worried	16%	26%	21%	20%	13%	7%
Somewhat worried	38%	38%	41%	40%	37%	31%
Not at all worried	46%	36%	38%	40%	50%	62%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very worried	16%	24%	21%	17%	14%	11%	11%
Somewhat worried	38%	34%	37%	38%	38%	39%	38%
Not at all worried	46%	42%	41%	45%	48%	50%	51%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

The possibility of symptoms worsening

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very worried	25%	21%	28%	22%	26%	35%
Somewhat worried	54%	56%	53%	58%	49%	47%
Not at all worried	21%	23%	19%	21%	25%	18%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very worried	25%	36%	31%	29%	21%	13%
Somewhat worried	54%	47%	52%	54%	56%	61%
Not at all worried	21%	17%	17%	18%	24%	26%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very worried	25%	28%	31%	27%	23%	20%	18%
Somewhat worried	54%	52%	51%	54%	56%	56%	58%
Not at all worried	21%	20%	18%	19%	21%	25%	24%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH210 - Has there been a time in the last 12 months when you chose not to fill a prescription that a healthcare provider prescribed to you?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes	29%	25%	33%	28%	32%	31%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	29%	34%	33%	34%	28%	20%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	29%	36%	34%	32%	28%	23%	20%

WH211 - What is the primary reason that you chose not to fill the prescription?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Total	1790	750	1039	1192	258	285
I could not afford it	37%	34%	38%	36%	39%	41%
I could afford it but did not think it was worth the cost	29%	30%	28%	29%	22%	32%
It was not convenient	4%	3%	4%	2%	6%	5%
I did not believe that I needed the medicine	23%	27%	21%	24%	24%	17%
I had a concern for COVID-19 exposure at the pharmacy	1%	1%	1%	1%	2%	1%
Another reason	7%	6%	8%	7%	8%	4%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

	Total	Age				
		18-29	30-39	40-49	50-64	65+
I could not afford it	37%	36%	36%	42%	35%	36%
I could afford it but did not think it was worth the cost	29%	26%	32%	26%	30%	25%
It was not convenient	4%	8%	5%	2%	2%	2%
I did not believe that I needed the medicine	23%	26%	19%	23%	24%	26%
I had a concern for COVID-19 exposure at the pharmacy	1%	0%	2%	0%	1%	0%
Another reason	7%	3%	6%	7%	7%	10%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
I could not afford it	37%	56%	49%	41%	25%	18%	11%
I could afford it but did not think it was worth the cost	29%	13%	20%	29%	37%	39%	43%
It was not convenient	4%	4%	5%	3%	2%	3%	4%
I did not believe that I needed the medicine	23%	18%	18%	21%	27%	32%	32%
I had a concern for COVID-19 exposure at the pharmacy	1%	2%	2%	0%	1%	3%	1%
Another reason	7%	8%	6%	5%	7%	5%	8%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH117 - Has there been a time in the last 12 months when you chose not to have a medical procedure, lab test, or other evaluation that a doctor recommended to you?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes	31%	27%	35%	31%	29%	32%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	31%	35%	37%	37%	31%	18%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	31%	35%	37%	36%	29%	25%	20%

WH212 - What is the primary reason that you chose not to pursue the recommended care?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
I could not afford it	41%	39%	42%	40%	42%	46%
I could afford it but did not think it was worth the cost	22%	24%	21%	23%	16%	20%
It was not convenient	8%	9%	8%	8%	11%	6%
I did not believe that I needed the care	11%	11%	11%	11%	10%	11%
I had a concern for COVID-19 exposure at a healthcare facility	10%	9%	10%	9%	13%	8%
Another reason	8%	8%	9%	8%	7%	9%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

	Total	Age				
		18-29	30-39	40-49	50-64	65+
I could not afford it	41%	43%	42%	50%	41%	20%
I could afford it but did not think it was worth the cost	22%	28%	25%	21%	18%	21%
It was not convenient	8%	7%	9%	9%	9%	7%
I did not believe that I needed the care	11%	9%	9%	5%	12%	25%
I had a concern for COVID-19 exposure at a healthcare facility	10%	5%	7%	7%	11%	20%
Another reason	8%	8%	8%	8%	10%	6%

	Total	Annual household income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
N=	1863	194	330	569	240	245	140
I could not afford it	41%	52%	53%	46%	36%	23%	18%
I could afford it but did not think it was worth the cost	22%	10%	12%	20%	32%	33%	33%
I did not believe that I needed the care	11%	11%	9%	11%	10%	11%	17%
I had a concern for COVID-19 exposure at a healthcare facility	10%	9%	9%	8%	7%	11%	13%
It was not convenient	8%	6%	8%	8%	9%	10%	12%
Another reason	8%	11%	8%	7%	6%	11%	7%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH114 - Has there been a time in the last 12 months when you or a member of your household had a health problem worsen after postponing care?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes	21%	19%	23%	20%	23%	23%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	21%	28%	27%	25%	20%	9%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	21%	27%	27%	23%	22%	15%	14%

WH213 - Has there been a time in the last 12 months when a friend or family member passed away after not receiving treatment for their condition due to their inability to pay for it?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes	5%	5%	5%	4%	8%	6%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes	5%	6%	5%	7%	5%	2%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes	5%	7%	6%	4%	5%	4%	3%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH214 - Thinking about the last time you received care at a doctor's office, clinic, or hospital, to address symptoms or an illness, what was the outcome for your health?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
The care significantly improved my health	22%	22%	22%	22%	23%	21%
The care somewhat improved my health	32%	34%	31%	32%	32%	36%
My health stayed the same	43%	42%	45%	44%	42%	41%
The care somewhat worsened my health	2%	1%	2%	2%	3%	1%
The care significantly worsened my health	1%	1%	1%	1%	1%	1%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
The care significantly improved my health	22%	16%	17%	20%	27%	27%
The care somewhat improved my health	32%	36%	38%	33%	30%	27%
My health stayed the same	43%	45%	43%	45%	41%	45%
The care somewhat worsened my health	2%	1%	1%	2%	2%	1%
The care significantly worsened my health	1%	1%	1%	0%	0%	1%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
The care significantly improved my health	22%	22%	21%	23%	22%	20%	21%
The care somewhat improved my health	32%	29%	30%	33%	33%	36%	34%
My health stayed the same	43%	42%	46%	42%	44%	43%	43%
The care somewhat worsened my health	2%	4%	2%	2%	1%	1%	1%
The care significantly worsened my health	1%	2%	1%	1%	1%	0%	0%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH215 - Thinking about the same visit to a doctor's office, clinic, or hospital, when did you find out the total cost you would have to pay?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Before you received the care	21%	19%	22%	19%	27%	23%
During your care experience	6%	7%	6%	6%	7%	8%
After you received the care	73%	75%	72%	76%	66%	69%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Before you received the care	21%	14%	15%	20%	26%	25%
During your care experience	6%	7%	6%	7%	6%	5%
After you received the care	73%	79%	78%	73%	68%	70%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Before you received the care	21%	23%	20%	21%	20%	18%	18%
During your care experience	6%	8%	6%	7%	7%	5%	5%
After you received the care	73%	69%	73%	72%	74%	77%	77%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH216 - Thinking about the same visit to a doctor's office, clinic, or hospital, was the care worth the total cost of the visit?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
The care was worth the cost	55%	55%	55%	56%	57%	53%
The care was not worth the cost	45%	45%	45%	44%	43%	47%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
The care was worth the cost	55%	46%	47%	47%	59%	73%
The care was not worth the cost	45%	54%	53%	53%	41%	27%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
The care was worth the cost	55%	56%	54%	53%	55%	56%	59%
The care was not worth the cost	45%	44%	46%	47%	45%	44%	41%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH41 - When considering a recommended procedure or medicine from your doctor, how important is the cost in determining if you follow the recommendation?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Extremely important	33%	29%	36%	30%	40%	38%
Important	32%	32%	32%	32%	30%	34%
Somewhat important	25%	27%	24%	27%	20%	23%
Not at all important	10%	12%	9%	11%	10%	6%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Extremely important	33%	42%	37%	35%	32%	20%
Important	32%	34%	32%	31%	32%	32%
Somewhat important	25%	19%	24%	26%	25%	30%
Not at all important	10%	5%	7%	8%	11%	18%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Extremely important	33%	44%	45%	36%	30%	22%	15%
Important	32%	31%	32%	30%	33%	36%	30%
Somewhat important	25%	15%	18%	24%	28%	29%	38%
Not at all important	10%	10%	5%	9%	9%	14%	16%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH204 - Over the last year, have you used healthcare services more often or less often compared to previous years?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More often	34%	33%	36%	34%	35%	36%
Less often	23%	21%	24%	22%	24%	24%
About the same	43%	46%	41%	44%	42%	40%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
More often	34%	41%	38%	34%	27%	35%
Less often	23%	24%	25%	25%	25%	15%
About the same	43%	35%	37%	42%	48%	50%

	Total	Annual Household Income				
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K
N=	6638	564	957	1826	867	1048
More often	34%	35%	35%	36%	34%	33%
Less often	23%	26%	24%	23%	20%	21%
About the same	43%	38%	41%	40%	45%	46%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH205 - Over the last year, have you used more or less prescription or over-the-counter medications compared to previous years?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More	29%	27%	32%	28%	35%	32%
Less	12%	12%	12%	11%	16%	15%
About the same	59%	61%	57%	62%	49%	53%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
N=	6641	504	1172	965	2172	1758
More	29%	29%	31%	31%	28%	29%
Less	12%	16%	14%	14%	11%	7%
About the same	59%	55%	55%	55%	61%	64%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
More	29%	35%	32%	30%	28%	29%	23%
Less	12%	14%	13%	13%	12%	10%	10%
About the same	59%	51%	55%	57%	60%	60%	67%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH2331 - Has COVID-19 changed your view of the US healthcare system?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Yes, my view of the US healthcare system is better.	7%	8%	7%	7%	12%	7%
Yes, my view of the US healthcare system is worse.	48%	48%	48%	48%	44%	51%
No, my view of the US healthcare system has not changed.	40%	41%	40%	41%	39%	39%
Don't know	4%	3%	6%	4%	5%	4%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Yes, my view of the US healthcare system is better.	7%	7%	4%	5%	9%	12%
Yes, my view of the US healthcare system is worse.	48%	58%	55%	52%	42%	38%
No, my view of the US healthcare system has not changed.	40%	32%	38%	39%	44%	44%
Don't know	4%	3%	3%	3%	5%	6%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Yes, my view of the US healthcare system is better.	7%	9%	8%	8%	7%	6%	8%
Yes, my view of the US healthcare system is worse.	48%	46%	48%	50%	49%	47%	44%
No, my view of the US healthcare system has not changed.	40%	38%	39%	39%	40%	43%	46%
Don't know	4%	8%	5%	3%	4%	3%	2%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH223 - Due to the COVID-19 pandemic, are you now more concerned or less concerned that some Americans have unequal access to quality healthcare services?

	Total	Gender		Race/Ethnicity		
		Male	Female	White	Black	Hispanic
More concerned	60%	53%	67%	56%	74%	68%
Less concerned	6%	8%	4%	6%	5%	5%
Same level of concern	34%	39%	30%	39%	21%	27%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
More concerned	60%	72%	66%	61%	53%	56%
Less concerned	6%	5%	5%	6%	6%	5%
Same level of concern	34%	23%	29%	33%	41%	39%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
More concerned	60%	60%	64%	61%	59%	60%	63%
Less concerned	6%	5%	4%	6%	6%	5%	6%
Same level of concern	34%	34%	32%	33%	36%	34%	31%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH226 - In your opinion, is the U.S. government today doing better or worse at controlling the cost of healthcare compared to the years immediately before the COVID-19 pandemic?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Better	4%	5%	4%	3%	7%	6%
Worse	45%	48%	41%	47%	36%	42%
About the same	38%	38%	38%	37%	42%	40%
I don't know	13%	9%	16%	12%	15%	11%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Better	4%	4%	4%	4%	5%	5%
Worse	45%	38%	43%	45%	51%	44%
About the same	38%	41%	40%	41%	34%	37%
I don't know	13%	17%	13%	10%	11%	14%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Better	4%	7%	4%	4%	5%	5%	5%
Worse	45%	47%	43%	46%	45%	45%	37%
About the same	38%	33%	39%	38%	38%	40%	47%
I don't know	13%	14%	13%	13%	13%	10%	11%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH225 - In your opinion, do you think that the COVID-19 pandemic has made Congress more likely or less likely to take action to lower healthcare costs?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More likely	14%	14%	15%	13%	17%	17%
Less likely	29%	29%	29%	29%	29%	31%
No change	57%	57%	56%	58%	55%	52%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
More likely	14%	23%	15%	12%	12%	11%
Less likely	29%	24%	28%	29%	33%	29%
No change	57%	53%	57%	59%	55%	59%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
More likely	14%	19%	12%	13%	13%	17%	18%
Less likely	29%	32%	32%	30%	29%	26%	18%
No change	57%	49%	56%	57%	58%	58%	64%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH224 - Due to the COVID-19 pandemic, is your ability to pay for healthcare better, worse, or about the same?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Better	2%	2%	2%	2%	4%	2%
Worse	15%	15%	15%	14%	16%	20%
About the same	83%	82%	83%	85%	80%	78%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Better	2%	6%	3%	2%	1%	0%
Worse	15%	20%	19%	19%	13%	7%
About the same	83%	75%	78%	79%	86%	93%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
N=	6640	565	955	1823	871	1048	775
Better	2%	2%	3%	1%	2%	3%	3%
Worse	15%	23%	22%	17%	12%	8%	6%
About the same	83%	75%	75%	81%	86%	89%	91%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH219 - Due to the COVID-19 pandemic, are you now more worried or less worried about the cost of prescription drugs in America?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More worried	45%	44%	46%	42%	47%	52%
Less worried	3%	3%	3%	2%	6%	3%
Worried about same	52%	53%	52%	55%	47%	45%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
More worried	45%	47%	49%	48%	43%	39%
Less worried	3%	4%	2%	2%	3%	4%
Worried about same	52%	49%	49%	50%	54%	57%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
More worried	45%	52%	49%	47%	42%	43%	33%
Less worried	3%	5%	4%	2%	3%	2%	1%
Worried about same	52%	43%	47%	51%	55%	55%	65%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH220 - Due to the COVID-19 pandemic, are you now more worried or less worried about the cost of healthcare services in America?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More worried	59%	58%	61%	57%	61%	66%
Less worried	2%	2%	2%	2%	6%	2%
Worried about same	38%	40%	37%	41%	33%	32%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
N=	6655	505	1174	968	2177	1764
More worried	59%	66%	64%	63%	58%	49%
Less worried	2%	3%	1%	1%	2%	3%
Worried about same	38%	32%	34%	35%	40%	48%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
More worried	59%	60%	62%	61%	58%	58%	56%
Less worried	2%	4%	3%	2%	3%	1%	1%
Worried about same	38%	36%	34%	38%	39%	41%	42%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH222 - Due to the COVID-19 pandemic, are you now more worried or less worried about your ability to pay for healthcare?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More worried	35%	34%	36%	33%	37%	42%
Less worried	4%	4%	4%	3%	8%	4%
Worried about same	61%	63%	60%	64%	55%	54%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
More worried	35%	43%	38%	40%	35%	24%
Less worried	4%	3%	3%	2%	3%	6%
Worried about same	61%	54%	59%	58%	62%	70%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
N=	6633	564	953	1823	869	1049	774
More worried	35%	45%	45%	39%	33%	26%	20%
Less worried	4%	5%	5%	3%	3%	3%	2%
Worried about same	61%	50%	51%	58%	64%	72%	78%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH221 - Due to the COVID-19 pandemic, are you now more concerned or less concerned about the wellbeing of other Americans?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
More concerned	69%	62%	75%	66%	77%	73%
Less concerned	4%	6%	3%	4%	5%	5%
Same level of concern	27%	32%	23%	30%	18%	22%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
More concerned	69%	74%	69%	68%	64%	71%
Less concerned	4%	5%	6%	3%	4%	2%
Same level of concern	27%	20%	25%	28%	32%	26%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
More concerned	69%	68%	71%	70%	68%	68%	70%
Less concerned	4%	4%	3%	4%	5%	4%	5%
Same level of concern	27%	27%	26%	25%	26%	28%	26%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH227 - In your opinion, how much power do each of the following people, or groups of people, have over reducing the cost of healthcare?

American Voters

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
A lot of power	11%	13%	8%	8%	19%	13%
Some power	23%	23%	23%	22%	28%	26%
Very little power	43%	40%	45%	45%	35%	42%
No power at all	23%	23%	23%	25%	18%	19%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
A lot of power	11%	11%	9%	11%	12%	11%
Some power	23%	29%	27%	21%	20%	21%
Very little power	43%	42%	42%	41%	42%	48%
No power at all	23%	18%	22%	26%	27%	20%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
A lot of power	11%	11%	11%	10%	11%	11%	12%
Some power	23%	26%	23%	24%	22%	22%	26%
Very little power	43%	41%	43%	43%	43%	45%	42%
No power at all	23%	23%	23%	23%	24%	22%	20%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

U.S. Congress

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
A lot of power	57%	55%	58%	54%	65%	60%
Some power	32%	31%	33%	33%	27%	31%
Very little power	8%	10%	7%	9%	6%	7%
No power at all	3%	4%	2%	4%	2%	2%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
A lot of power	57%	59%	59%	57%	55%	53%
Some power	32%	33%	31%	32%	32%	31%
Very little power	8%	5%	7%	9%	8%	12%
No power at all	3%	2%	3%	2%	5%	4%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
A lot of power	57%	58%	55%	57%	57%	57%	58%
Some power	32%	29%	33%	31%	33%	32%	31%
Very little power	8%	8%	9%	9%	8%	8%	8%
No power at all	3%	5%	3%	3%	2%	3%	2%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

President Biden

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
A lot of power	23%	19%	26%	21%	28%	24%
Some power	43%	39%	47%	42%	48%	44%
Very little power	21%	24%	18%	21%	18%	20%
No power at all	14%	18%	9%	16%	6%	11%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
A lot of power	23%	24%	19%	22%	26%	23%
Some power	43%	49%	46%	42%	39%	42%
Very little power	21%	20%	25%	23%	18%	19%
No power at all	14%	8%	10%	13%	17%	17%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
A lot of power	23%	32%	27%	21%	20%	20%	15%
Some power	43%	40%	42%	44%	45%	43%	47%
Very little power	21%	13%	17%	21%	23%	24%	29%
No power at all	14%	14%	14%	14%	12%	14%	10%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

American corporations and businesses

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
A lot of power	65%	65%	65%	62%	70%	72%
Some power	25%	25%	24%	26%	21%	20%
Very little power	8%	7%	8%	8%	6%	6%
No power at all	3%	3%	3%	3%	4%	2%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
A lot of power	65%	74%	73%	67%	62%	52%
Some power	25%	18%	19%	24%	26%	34%
Very little power	8%	5%	7%	8%	7%	11%
No power at all	3%	2%	1%	2%	4%	3%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
A lot of power	65%	62%	62%	66%	67%	69%	69%
Some power	25%	26%	27%	23%	22%	24%	22%
Very little power	8%	7%	8%	8%	8%	5%	7%
No power at all	3%	5%	3%	2%	3%	2%	2%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH228 - How much of a priority to you is a candidate's plan to reduce healthcare costs when deciding which candidates for public office to vote for?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Major priority	53%	48%	57%	50%	61%	58%
Minor priority	35%	37%	32%	36%	30%	34%
Not a priority	12%	14%	11%	14%	9%	8%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Major priority	53%	60%	54%	51%	50%	52%
Minor priority	35%	30%	36%	36%	36%	34%
Not a priority	12%	10%	10%	13%	14%	14%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Major priority	53%	56%	57%	54%	54%	53%	43%
Minor priority	35%	30%	31%	34%	37%	34%	44%
Not a priority	12%	14%	13%	12%	9%	13%	12%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH229 - In an upcoming election, how likely are you to vote for a candidate from a political party you don't typically support if reducing healthcare costs was their number one priority?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Very likely	12%	13%	12%	11%	16%	17%
Somewhat likely	37%	35%	38%	35%	38%	40%
Not too likely	29%	27%	30%	30%	29%	27%
Not at all likely	22%	25%	19%	24%	17%	16%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Very likely	12%	12%	13%	13%	12%	12%
Somewhat likely	37%	44%	39%	37%	35%	31%
Not too likely	29%	29%	30%	26%	29%	31%
Not at all likely	22%	15%	18%	24%	24%	27%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Very likely	12%	15%	14%	12%	14%	11%	9%
Somewhat likely	37%	34%	39%	39%	36%	36%	36%
Not too likely	29%	29%	27%	26%	29%	33%	31%
Not at all likely	22%	21%	21%	23%	21%	20%	24%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH107X - Over the next year, are you optimistic or pessimistic that the federal government will be able to enact policies to bring down the cost of healthcare?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Optimistic	6%	5%	7%	5%	14%	8%
Neutral	21%	17%	26%	19%	31%	24%
Pessimistic	72%	78%	67%	77%	55%	69%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Optimistic	6%	7%	4%	6%	7%	8%
Neutral	21%	24%	23%	21%	19%	22%
Pessimistic	72%	69%	72%	74%	74%	71%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Optimistic	6%	14%	5%	7%	6%	7%	3%
Neutral	21%	26%	23%	21%	19%	17%	23%
Pessimistic	72%	60%	72%	72%	75%	76%	74%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH108X - Over the next year, are you optimistic or pessimistic that the federal government will be able to enact policies to reduce prescription drug costs?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Optimistic	8%	7%	10%	7%	15%	10%
Neutral	19%	16%	22%	17%	26%	22%
Pessimistic	72%	77%	68%	76%	60%	68%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Optimistic	8%	8%	8%	8%	8%	10%
Neutral	19%	23%	20%	20%	17%	18%
Pessimistic	72%	69%	72%	72%	75%	71%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Optimistic	8%	18%	6%	8%	9%	7%	6%
Neutral	19%	24%	19%	19%	17%	16%	23%
Pessimistic	72%	58%	74%	73%	75%	77%	71%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).

WH230 - Over the next year, are you optimistic or pessimistic that the federal government will put policies into place that ensure all Americans will have equal access to quality healthcare services?

	Total	Gender		Race		
		Male	Female	White	Black	Hispanic
Optimistic	9%	7%	11%	7%	18%	11%
Neutral	23%	21%	25%	22%	26%	25%
Pessimistic	68%	71%	64%	71%	57%	63%

	Total	Age				
		18-29	30-39	40-49	50-64	65+
Optimistic	9%	10%	9%	10%	9%	9%
Neutral	23%	25%	23%	23%	21%	24%
Pessimistic	68%	65%	67%	68%	70%	67%

	Total	Annual Household Income					
		<\$24K	\$24K- <\$48K	\$48K- <\$90K	\$90K- <\$120K	\$120K- <\$180K	\$180K+
Optimistic	9%	14%	10%	9%	7%	9%	9%
Neutral	23%	28%	24%	23%	19%	19%	22%
Pessimistic	68%	58%	66%	68%	74%	71%	69%

Source: West Health-Gallup U.S. Healthcare Study of U.S. adults (18+) conducted by web via the Gallup Panel from Sept 27-30 and Oct. 18-21 (n=6,633).