The U.S. Healthcare Cost Crisis

APRIL 2019
TOPICS COVERED

01 The financial and physical toll of healthcare cost in America
02 Americans’ angst over increasing cost and its effects
03 The great disconnect: Americans’ perceptions of quality
04 The future looks bleak unless things change
The financial toll of healthcare cost in America

AMERICANS REPORTED

$88 billion borrowed

$126 billion sacrificed from retirement and other long-term savings dreams

...to pay for healthcare in the past 12 months alone
I’m a 61-year-old male married 40 years, no children. Both my wife and I are heavily considering our retirement and one of the biggest hurdles is our healthcare.

We’re hoping something positive will happen in our healthcare system, so we can enjoy our retirement.
The physical toll of healthcare cost in America

AMERICANS REPORTED

1 in 4
Americans had a health problem and didn’t seek care due to cost

48 million
Americans were unable to pay for a medication prescribed to them

...in the past
12 months alone
My brother died because he didn’t have access to healthcare. He didn’t go to the doctor because he couldn’t afford it and he had prostate cancer. I think he got Medicare, but then **when he went to the doctor, it was too late.**
Americans’ angst over increasing cost and its effects

76% of Americans, relative to the quality of care, feel they are paying too much for the care they receive.

77% of Americans are concerned or extremely concerned rising healthcare costs will result in significant and lasting damage to the U.S. economy.

2 in 5 Americans are concerned or extremely concerned that a major health event will lead to bankruptcy.
The Great Disconnect

AMERICANS’ PERCEPTIONS OF QUALITY

1 in 2

Americans said the U.S. healthcare system is the best or among the best in the world.
The future looks bleak unless things change

3 in 4 Americans say government is not doing enough to ensure prescription drugs, and healthcare in general, are affordable.

1% of Americans feel extremely confident that elected Republicans and Democrats will be able to achieve bipartisan legislation to reduce healthcare costs.
The healthcare cost crisis doesn’t see red or blue

36% REPUBLICANS
41% DEMOCRATS
Reported forgoing a visit to the emergency room due to cost in the past 12 months.

21% REPUBLICANS
27% DEMOCRATS
Have taken drastic measures, such as deferring care, to offset high healthcare costs.

70% REPUBLICANS
67% DEMOCRATS
Not at all confident elected Republicans and Democrats will be able to achieve bipartisan legislation to reduce costs.
<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
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<tbody>
<tr>
<td>45%</td>
<td>Fear a major health event will end in bankruptcy.</td>
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<td>1 in 4</td>
<td>Skipped medical treatment due to cost.</td>
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<td>$88 B</td>
<td>Borrowed to pay for healthcare in past 12 months.</td>
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