• westhealth GALLUP®





TOPICS COVERED

- O1 The financial and physical toll of healthcare cost in America
- O2 | Americans' angst over increasing cost and its effects
- The great disconnect:

 Americans' perceptions of quality
- O4 The future looks bleak unless things change



AMERICANS REPORTED

\$88 billion

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borrowed

\$126 billion

sacrificed from retirement and other long-term savings dreams ...to pay for healthcare in the past 12 months alone

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I'm a 61-year-old male married 40 years, no children.
Both my wife and I are heavily considering our retirement and one of the biggest hurdles is our healthcare.

We're hoping something positive will happen in our healthcare system, so we can **enjoy our retirement**.



The physical toll of healthcare cost in America



AMERICANS REPORTED

1 in 4

Americans had a health problem and didn't seek care due to cost

48 million

Americans were unable to pay for a medication prescribed to them

...in the past 12 months alone

GALLUP PANEL MEMBER



66 My brother died because he didn't have access to healthcare. He didn't go to the doctor because he couldn't afford it and he had prostate cancer. I think he got Medicare, but then when he went to the doctor, it was too late.



Americans' angst over increasing cost and its effects

76%

of Americans, relative to the quality of care, feel they are **paying too much** for the care they receive. 77%

of Americans are concerned or extremely concerned **rising healthcare costs will result in** significant and **lasting damage to the U.S. economy.**

2 in 5

Americans are concerned or extremely concerned that a major health event will lead to bankruptcy.

The Great Disconnect

AMERICANS' PERCEPTIONS OF QUALITY

1 in 2

Americans said the U.S. healthcare system is the best or among the best in the world.



The future looks bleak unless things change

3 in 4

Americans say
government is not doing
enough to ensure
prescription drugs, and
healthcare in general,
are affordable.

1%

of Americans feel extremely confident that elected Republicans and Democrats will be able to achieve bipartisan legislation to reduce healthcare costs.

The healthcare cost crisis doesn't see red or blue

36%

41%

REPUBLICANS

DEMOCRATS

Reported forgoing a visit to the emergency room due to cost in the past 12 months.

21%

27%

REPUBLICANS

DEMOCRATS

Have taken drastic measures, such as **deferring care**, to offset high healthcare costs.

70%

67%

REPUBLICANS

DEMOCRATS

Not at all confident elected Republicans and Democrats will be able to achieve bipartisan legislation to reduce costs.

Summary



Fear a major health event will 45% end in bankruptcy.

Skipped medical treatment 1 in 4 due to cost.

Borrowed to pay for \$88 B healthcare in past 12 months.

Say government is not doing 3 in 4 enough to control costs.